
Credit Card Payment

- This is the easiest and fastest method of payment. Handled safely and securely through M-Web's SafeShop Payment Gateway.
- Your credit card information is submitted directly to the banks, not via Meltzer Agencies and or exposuregallery.co.za, to ensure your customer information is protected.
- These credit card transactions are processed via 3D Secure, the worldwide standard for online credit card verification.

All prices quoted include VAT at 14%.

Shipping

Shipping anywhere within South Africa is an additional charge, currently at R90.00 for the first 5kg and an additional R14.00 for every additional kilogram thereafter. Each item features a weight description. This helps you to calculate if you have reached the 5kg threshold. The more you ship the more you can spread the shipping cost across your order and the better the value you receive.

Order confirmation

When you submit your order to us, you will receive an email confirming that we have received your order and are processing it. No automated transfer of money will take place until we have confirmed the order. Please note that Mphoto and or exposuregallery.co.za reserves the right to not accept orders placed on it. You will be notified if your order cannot be confirmed.

If any money has been transferred in the event of a rejected order it will be repaid, in full directly into your account.

Please note:

No orders will be shipped prior to Mphoto receiving payment in full. This applies to all methods of payment. Any delay in payment will result in shipping and delivery delays.

Please ensure that the delivery address you supply is correct and that someone will be available during normal business hours to receive delivery. We will not deliver to P.O. Boxes.

Mphoto and or exposuregallery.co.za cannot be held responsible for incorrect delivery address details or non availability of persons to receive the shipped goods, so please take extra care when entering this information. In the event that your delivery address seems to be incorrect, or no-one was available to receive the goods, we will attempt to contact you (using your registered contact details) and try and re-arrange delivery.

It is assumed that persons accepting goods on your behalf at the designated delivery address are authorised to do so, Mphoto and or exposuregallery.co.za, or its courier service cannot be held responsible for any loss in this regard.

All orders should be delivered within 3 to 6 business days of order confirmation, depending on your location within South Africa.

At present we do not ship beyond the borders of South Africa.

Shipping is via Speed Services courier services, Monday to Friday during the hours of 9.00am to 5.00pm.

Subject to change without notice.

Shipping confirmation

You will receive a second email from us, some time afterwards to notify you that your order has been shipped.

If Mphoto and or exposuregallery.co.za supplies the wrong product or if the product is in any way damaged or faulty as a result of a manufacturing defect, Mphoto and or exposuregallery.co.za will exchange it for the correct one within 7 days of notification by the customer. Mphoto and or exposuregallery.co.za will make a reasonable effort to exchange the product, but if replacement is not possible, Mphoto and or exposuregallery.co.za will refund the purchase price including delivery cost.

Please note: goods are not guaranteed against faults resulting from normal wear and tear. Goods sold on this website are for adult collectors. These are display pieces and should not be given to children under 13 years of age to play with. Should damages occur due to playing with by children under 13 years of age, we reserve the right to refuse a refund.

We reserve the right to insist on the product being returned to, Mphoto and or exposuregallery.co.za for inspection before refunds take place.

Returns

If you are unsatisfied, in any way, with your new products you can return them, in unused and saleable condition, in the original packaging within 14 days after you received the shipment for a full refund. You will be responsible for all handling and shipping costs of the return.

- 1. Put the item(s) back in the original box. Do not use them first. The invoice or receipt must accompany the return.***
- 2. Please contact exposuregallery@zsd.co.za for a return authorization of your purchase. This is absolutely necessary for correct processing of your return.***
- 3. After receipt of a return authorization, return the item to us via the carrier of your choice to the Mphoto at 54 Newmarket street, Saltriver, Cape Town, 8001***

If your return is a result of our error, (e.g. you were shipped an incorrect item or color) the appropriate return shipping cost will be refunded. exposuregallery@zsd.co.za must first be contacted in order to receive return authorization. After receiving your message, we will instruct you as to which carrier to use.

You will be responsible for the initial payment of return shipping. Upon receiving your returned item, Mphoto and or exposuregallery.co.za will verify our error and refund the appropriate return shipping cost.

Beyond our 14-day return period, Mphoto and or exposuregallery.co.za also provides a limited warranty to ensure that our products are free of defects.

Lomo Kompakt LC-A

Effective warranty for 12 months from date of purchase. Both the camera and invoice or receipt stating the date of purchase must be returned together.

ActionSampler / CyberSampler

Effective warranty for 12 months from date of purchase. Both the camera and invoice or receipt stating the date of purchase must be returned together.

Supersampler

Effective warranty for 12 months from date of purchase. Both the camera and invoice or receipt stating the date of purchase must be returned together.

As with a standard return, products under warranty should be sent back to Mphoto and or exposuregallery.co.za by following the instructions below:

Security

Ordering from Mphoto and or exposuregallery.co.za is safe and secure. From the moment you enter our "shopping cart", you are on a secure server, using what is called SSL (secure socket layer, 128bit encryption) technology – which is the industry standard for on-line money transactions, used for example by all the banks in South Africa.

The M-Web SafeShop secure transaction processing technology and infrastructure used by Mphoto and or exposuregallery.co.za is also used by many other significant on-line stores, most notably the Pick 'n Pay group, so you can be sure its solid, "industrial grade", in all respects. This technology is state of the art, and is constantly upgraded and maintained. It encrypts all of your personal information, including credit card number, name, and address, so that it cannot be read as the information travels over the Internet.

The SafeShop shopping basket and payment processor is authenticated by means of a VeriSign Digital certificate, that enables you to check that your browser really is connecting to the SafeShop infrastructure and not some other server of unknown nature.

Mphoto and or exposuregallery.co.za never has any sight or record of your Credit/Debit card number. This information is passed directly from you to your bank via a secure encrypted connection and is not stored at any time by either Mphoto or exposuregallery.co.za and or SafeShop.